



neuways
IT Strategy, Security & Support



streamline® Case Study

Headquartered in Edinburgh with offices across the UK, Streamline Corporate specialises in branded promotional merchandise, clothing and print.

Neuways has been supporting Streamline's IT since June 2010. Initially their Exeter team was introduced to the business and quickly found the level of IT service and support to be far superior to any other IT company they had previously worked with.

An Expert Managed Service Partner

Streamline is an experienced and successful business within its sector and required IT support from a company of a similar calibre. Neuways offered exactly this and worked closely with Streamline's team to understand their IT support needs.

As part of being Streamline's trusted managed service partner (MSP), Neuways manages all their IT devices which is crucial for Streamline to maintain business continuity. As a proactive IT support company, Neuways is constantly advising Streamline with IT infrastructure best practices.

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“Their breadth of expertise alongside their excellent service has been instrumental in Neuways becoming our trusted IT partner.”

- Claire Paterson, Executive Assistant

Smarter Disaster Recovery & Backup

Prevention is better than cure and a disaster recovery plan is essential for all businesses. Neuways has helped Streamline create and implement their business continuity and disaster recovery (BCDR) plan in the event that a disaster denied Streamline access to their own data or IT systems.

As part of their ongoing partnership, Neuways regularly updates and advises Streamline on how to prevent cyber attacks or deal with disasters to ensure their business remains productive.

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“The team are consistently reliable in advising best practice in all areas of IT infrastructure, security and backup.”

- Claire Paterson, Executive Assistant

The business continuity experts at Neuways installed a Datto BCDR solution that features three layers of backup. Data is stored in three locations (on site, off site and in the cloud), giving Streamline peace of mind, knowing that they can access their data and systems within minutes of a disaster, reducing the disruption to their business.

As well as business continuity planning Neuways also implemented Streamline's email security solution. Most cyber attacks target email communications in the form of phishing techniques, making email the most vulnerable part of a business's defences.

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“Neuways are an incredibly reliable & responsive IT partner who work with us to understand our business needs and collaborate to find the right solution and have a very flexible, efficient and professional support team.”

- Claire Paterson, Executive Assistant

Equipping themselves with a trusted MSP and armed with an array of cyber security solutions, Streamline is able to focus primarily on its key business objectives, knowing that their IT is safe in the hands of experts at Neuways.